



RidgeMedical.

Sage 200 Case Study.

Sage 200 users The Ridge Medical Practice are a long established medical practitioners who offer services to NHS patients through their qualified and experienced team of health professionals.

The Ridge Medical Practice, who run three surgeries in Bradford West Yorkshire, moved the support of their Sage 200 system to HBP Systems Ltd of Scunthorpe in 2010 and were delighted with the level of service and training that they received.

The implementation of the system had been carried by another Sage partner, but the staff at The Ridge Medical Practice had not been sufficiently trained and the system itself had been incorrectly set up, causing huge problems with a range of accounting procedures due to inconsistencies in the trial balance which made it difficult to reconcile.

HBP Systems Ltd were recommend to Claire Baggley, Finance Manager at The Ridge Medical Practice, for Sage 200 support and following an initial consultation regarding training and the correct set up of the system their support contract was moved to the Scunthorpe based company.

A training programme was immediately implemented which saw the accounts team, consisting of 4 people, trained on how to get the most out of Sage 200 as well as how to reconcile the trial balance back to their monthly reports. The set up of the system was also corrected and ongoing support, both onsite at The Ridge Medical Practice and via the telephone, has ensured that the accounts department have been able to carry out their day to day, and monthly, tasks without any difficulty.

Claire Baggley commented,

“ Since moving to HBP Systems we have been delighted with the level of service. We were really happy with the how the training was carried out and how the system was set up for us - this has fixed all of the problems we were having previously. I'm delighted with our decision to move to HBP Systems Ltd and would be very happy to recommend their Sage 200 support services to any other business. ”